



How Close Are You to Getting Usable Data for Quality?

If your data isn't usable, it will not satisfy your Quality needs. So how do you know if you have usable data for Quality? Take this quick assessment to see where your organization is on the journey to usable data. It covers the four necessary stages for transforming data to make it usable.

Step 1 – Acquisition of Data (13 Points)

- Are you able to automate collection of data from all internal and external sources? (Rate 0-3 Points)
- Are you able to transform multiple types of data into a standard format or structure? Can you perform these transformations for CMS reference files and clinical and vendor data (in addition to claims and membership/enrollment data)? (Rate 0-3 Points)
- Do you have a secure cloud environment to house the data? (Rate 0-3 Points)
- Can you add new data sources quickly and cost-effectively—while maintaining data integrity? (Rate 0-2 Points)
- Do your data sources get updated at an ideal cadence? (Rate 0-2 Points)

Step 2 – Organization of Data (13 Points)

- Can you unify all data into a single comprehensive data warehouse that achieves a unified view of multiple sources of claims, clinical (care management, HIE, EMRs), member/enrollment, and vendors (NCQA Certified HEDIS data)? (Rate 0-3 Points)
- Does your system include automated data quality and validation checks for all data types prior to being used by the business, including vendor data and reference data (CMS and internal sources)? Does your system automatically catch and flag anomalies/problem data, such as a set of claims with all ID fields empty or a phone number field without 10 digits? Does your system troubleshoot and resolve problem data? (Rate 0-3 Points)
- Are you able to do data mastering? (Rate 0-3 Points)
- Can you trace the data lineage to the source? (Rate 0-2 Points)
- Is the data warehouse futureproof? Can it handle any changes to data structures and formats in a reasonable amount of time? (Rate 0-2 Points)

Step 3 – Enrichment of Data (13 Points)

- Is your team focused on advance analytics and operations, and not spending a significant amount of time on routine and basis tasks (e.g., running monthly SQL queries, reformatting and aggregating vendor data)? (Rate 0-3 Points)
- Can you quickly and easily automate critical metric calculations and analyses – such as calculating year-to-date Star Ratings and closing gaps in care on a monthly basis, using high quality, curated data? (Rate 0-3 Points)
- Are there any analyses not being done due to lack of resources/time or complexity? (Rate 0-2 Points)
- Are you missing opportunities to collaborate with other business units (e.g., pharmacy, case management and member experience, value-based/clinical, finance)? (Rate 0-2 Points)
- Can you produce a consolidated view of all vendor activities and performance? Can you measure the financial impact and ROI of each vendor and internal initiatives? (Rate 0-3 Points)

Step 4 – Access to Data (13 Points)

- Do you have an automated and low-effort process to produce reports to manage day-to-day Quality operations? Are reports readily available and updated with the latest data so team members can achieve their work objectives? (Rate 0-3 Points)
- Can your team access on-demand, validated data sets allowing for detailed analyses and drill-downs? (Rate 0-2 Points)
- Is the data and standard reporting easy to use for non-IT experts? (Rate 0-2 Points)
- Is the data self-service and available for all Quality use cases and applications without any further intervention? (Rate 0-2 Points)
- Can you meet additional reporting needs for other related stakeholders (e.g., clinical/value-based team, finance)? (Rate 0-2 Points)
- Is reporting available in a preferred format or automatically added to a BI tool with minimum maintenance? (Rate 0-2 Points)

Total Score (0-52 Points) To gain further insight about your total score reach out to us at info@abacusinsights.com

0-25 Points: Your data platform is undeveloped making it near impossible for the Quality team to adequately perform.

26-40 Points: Your data platform is inadequate; some analyses and metric tracking may be possible, but poor data quality and interoperability will limit the Quality team's performance.

40-46 Points: Your data platform is adequate but not ideal; the Quality team can operate but data is not automated/optimized to increase efficiency and allow for more advance analytics that will drive success.

47-52 Points: Your data platform is ideal; data is clean and organized, key metrics and analyses are automated, and the Quality team is empowered with usable data to maximize performance.